



Limited Warranty for Maverick Pellet Grills

Pitts & Spitts Maverick Series Pellet Grills (“P&S”) are guaranteed to be free from defects in material and workmanship when utilized for normal residential use, and when the P&S has been assembled, cleaned, and maintained in accordance with manufacturer recommendations and instructions. This Limited Warranty covers parts deemed defective by Pitts & Spitts (the “Company”) only. The Limited Warranty does not cover any costs or expenses associated with labor or time in the diagnosis, troubleshooting, removal, installation, export duties, or shipping, freight, or other transportation to or from the Company.

The P&S product must be registered with the Company within 30 days of purchase for the warranty to be valid. Whether you register electronically or by email, you should retain the sales receipt and other proof of original purchase, as this may be required for claims under this Limited Warranty. Please register electronically here: <https://pittsandspitts.com/warranty-registration/> or fill out and email a copy of the warranty form to sales@pittsandspitts.com with a copy of the sales receipt.

THIS LIMITED WARRANTY COVERAGE IS AS FOLLOWS:

- The main cooking chamber or barrel is warranted against burn through for ten years from the manufactured date or from the original purchase date, with proof of purchase.
- The electronic controller is warranted for three years from the original date of manufacture or from the original purchase date, with proof of purchase.
- The silicone nitride igniter is warranted for three years from the original date of manufacture or from the original purchase date, with proof of purchase.
- The RTD, auger motor, and fans are all warranted for one year from the original date of manufacture or from the original purchase date, with proof of purchase.
- All other components not specifically listed above, are warranted for six months from the original date of manufacture or from the original purchase date, with proof of purchase.
- Any warranty replacement component is warranted for one year from the date of shipment. This would be any component that has been replaced after the original warranty period has expired.



The Company's sole obligation under this Limited Warranty shall be to repair or replace, at its option, any part deemed defective upon examination by the Company, upon claims received by the Company during the specific warranty periods outlined above. The customer must obtain approval from the Company before performing any service or repair by submitting a warranty claim under this Limited Warranty. The Company is not obligated under this Limited Warranty following any unauthorized service or repair work and is not responsible for the charges of any repairs beyond repair or replacement, at its option, of covered warranty claims. Repair or replacement of any parts will not extend the original warranty coverage.

- This Limited Warranty is not transferrable for the duration of the specific warranty periods outlined above.
- To make a warranty claim under this Limited Warranty, the owner must notify the Company for troubleshooting, and subsequent instructions, as to service and replacement of defective part(s) before attempting repair of the unit.
- The model number and serial number must accompany any warranty request. For warranty claims made outside the warranty periods commencing on the manufacture date but otherwise covered by the period commencing on the original purchase date, a proof of purchase shall accompany any request for warranty, unless previously submitted to the Company.
- This Limited Warranty does not apply to damage caused by abuse or use of the product for purposes other than that for which it is designed. If damage is caused by lack of proper use, assembly, cleaning, maintenance, installation, accidents, natural disasters, by unauthorized third-party attachments and/or modifications, by unauthorized service, or during shipment, this Limited Warranty is not applicable.
- All parts and components covered under the Limited Warranty are limited to six months coverage on any P&S being used in any commercial or food service setting (including but not limited to restaurant or catering use).
- This Limited Warranty does not cover damage from normal wear and tear from use (for example, scratches, dents, dings, and chipping) or changes in appearance that do not affect its performance.
- The P&S must be operated, cleaned, and maintained at all times in accordance with the instructions in the Owner's Manual [found here](#). This Limited Warranty will not apply if your product has not been assembled, operated, cleaned, and maintained in strict accordance with the manufacturer's instructions, or placed in accordance with minimum clearances as listed in the Owner's Manual.
- Performance problems due to operator error will not be covered by the Limited Warranty.
- As this is a grill/smoker, the interior and exterior may experience changes in the color of the surface finish. This is not a flaw and as such is not covered under this Limited Warranty.



- Burning anything other than premium food grade pellets as fuel shall void this Limited Warranty.
- There is no written or implied performance warranty on any P&S product, as the manufacturer has no control over the assembly, operation, cleaning, and maintenance or the type of fuel burned.
- High ambient temperatures, excessive humidity, chlorine, industrial fumes, fertilizers, lawn pesticides, acid, and salt are some of the substances that can affect metal coatings. For these reasons, the Limited Warranty DOES NOT COVER PAINT, RUST, OR OXIDATION.
- The Company will not be responsible for performance issues caused by environmental conditions.
- The Company will not be responsible for performance issues caused by electrical power.
- Damage to painted surfaces caused by scratches, melted items, drips/spills, external scores, and residues left on these surfaces from the use of marinades, seasonings, oils, brines, abrasive cleaners, polishes, or other BBQ products is not covered in this Limited Warranty.
- Any modifications including holes, screws, and any other sheet metal changes to the product will void this Limited Warranty.
- You are responsible for any costs of shipping related to claims under this Limited Warranty. Original parts required by the Company to be returned must be returned prepaid.

There are no express warranties other than the limited warranties stated herein above. No warranties whether express or implied, including, but not limited to, any implied warranties of merchantability of fitness for a particular purpose shall extend beyond the respective warranty periods described above.

The Company shall not be liable for any direct, indirect, special, consequential, incidental, or punitive damages; lost profits or loss of use or interruption of business regardless of the form of action or theory of liability resulting from any defect in, or use of, any Pitts & Spitts, accessories and/or heating elements. In no event shall the Company's obligations exceed the purchase price of the unit. This Limited Warranty gives the customer specific legal rights and the customer may have other rights which vary from state to state. In consideration of this Limited Warranty, the customer agrees that any dispute related to any Pitts & Spitts, or this Limited Warranty, shall be conducted in Austin County, Texas and subject to Texas law.



THIS LIMITED WARRANTY GIVES YOU SPECIFIC RIGHTS WHICH MAY VARY FROM STATE TO STATE. THE LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, STATUTORY OR OTHERWISE, EXPRESS OR IMPLIED, ALL OTHER REPRESENTATIONS MADE BY THE COMPANY OR ANY THIRD PARTY DISTRIBUTOR OR RETAILER AND ALL OTHER OBLIGATIONS OR LIABILITIES WITH RESPECT TO THE UNIT COVERED BY THIS LIMITED WARRANTY WHICH, AT THE TIME OF PURCHASE OR AT ANY TIME IN THE FUTURE, MAY BE MADE AGAINST THE COMPANY, ITS OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS. EXCEPT as expressly provided herein, THE COMPANY gives no other express or implied warranties relating to fitness for USE OF THE UNIT; merchantability of the UNIT, fitness for a particular purpose of the UNIT, quality of the UNIT; or condition of the UNIT. THE COMPANY'S obligations shall not exceed its obligation expressly set forth in THIS LIMITED WARRANTY.

For warranty claims, please verify you have registered your P&S unit within 30 days of purchase to validate your warranty. Contact Pitts & Spitts via email at sales@pittsandspitts.com or by calling 1-844-650-6250, and include the model and the serial number of your P&S unit along with your name, shipping address and contact phone number, and a detailed description of the issue or problem.



Warranty Registration

Register online at [www. http://pittsandspitts.com/warranty-registration/](http://pittsandspitts.com/warranty-registration/) or fill out the below form and mail in to:

Pitts & Spitts
131 Eichwurzel Lane
Houston, Texas 77009

YOUR SERIAL NUMBER IS ON THE STICKER INSIDE YOUR HOPPER LID

First Name	
Last Name	
Mailing Address	
City	
State	
Postal Code	
Country	
Phone Number	
Email	
Model	
Serial Number	

Contact us with any question at 1-844-650-6250 or sales@pittsandspitts.com.